

Nova Extreme Pro FAQ's

Q: How do I get a replacement ballast for my Nova Extreme fixture?	A: Please contact the dealer from whom you purchased the Nova Extreme about getting a replacement ballast. If you need help finding a dealer please contact our customer service for assistance.
Q: Can the Nova Extreme be used on freshwater plant aquariums?	A: Yes, in fact the Nova Extremes can help create beautiful freshwater planted aquaria. Many people who use the Nova Extreme for plants swap the actinic lamp(s) out for daylight lamp or the Freshwater Pink T5HO lamps.
Q: How long should the lamps be on for?	A: Different species of plants and invertebrates will require varying photoperiods. Please contact the dealer from whom you purchase your livestock to determine how long your particular lights should be left on.
Q: If my fixture has the Lunar Lights, can they be left on all the time?	A: Yes, the Lunar Lights have an incredible long life span which allows them to operate 24 hours. It is recommended you turn them on for nighttime viewing, as you will not be able to see them during the day.
Q: Are replacement parts available?	A: Yes. Your dealer can order most replacement parts for all of our products.
Q: Can the Nova Extreme be installed in a canopy?	A: We do not advise the use of the Nova Extreme for canopy installations. Although there are cooling fans installed in the Nova Extremes, canopies are too restrictive and may cause premature ballast and lamp failure. For canopy installations we recommend our SunPaq Retrofits.
Q: Does the fan need to run while the lamps are in operation?	A: It is important that the fan is operational while any of the main lights (excluding LED's) are operational to keep both the lamps and microprocessor driving system cool.
Q: What type of corals can be raised using Nova Extreme fixtures?	A: The Nova Extreme fixtures will support nearly all types of corals and anemones. Depending on the level of coral growth you desire you may want to consider the Current HQI systems for coral species such as Acropora or Tridacna Clams. For detailed lighting information please see the guide listed on the support section of the website.
Q: Why is the fan running all the time, whether the lights are on or off?	A: The fan for the Nova Extreme uses its own power supply that should be connected to a timer, preferably to the same timer as the Actinic lamps which are typically on the longest when running a dawn/dusk type lighting setting.
Q: Half of my bulbs are not working. I've replaced the bulbs and they still won't light. What can I do?	A: If you've replaced the old bulbs with new bulbs and the new bulbs still aren't working (or you've swapped the bulbs around in the fixture) then your next step would be to replace the ballast. Please contact your dealer for any warranty and non-warranty replacement parts and ballasts.
Q: What are the advantages of High Output T5 lighting?	A: High Output (HO) T5 Lighting produces the highest lumen per watt of any fluorescent lighting available on the market, and produces very little heat while the lamps have a longer lifespan than other lighting.
Q: How do I remove the lamps from the sockets?	A: Rotate the lamps in the socket until the rotating portion of the socket lines up with the vertical cutout, allowing the lamp pins to slide out of the socket.
Q: Do I need to use a glass or acrylic top with Nova since the fixture already has a splash lens covering the lamps?	A: Yes. A glass or acrylic top between the fixture and the water is necessary for use with any Current-USA fixture.
Q: I broke my docking mounts. Where are can I get replacements?	A: Your retailer will be able to get any Current-USA replacement parts you may need.
Q: Can I use a hanging kit with the Nova Extreme?	A: The Nova Extremes are not designed to be used with any hanging kits.
Q: Two bulbs are out on my Nova Extreme fixture-is this a ballast issue?	A: This is symptomatic of a bad lamp, which will cause both lamps on the same ballast not to work or to flash briefly. Try putting the bulbs that are working in these sockets just to make sure there is not a ballast or socket issue. If they work try putting one of the bulbs that was not working before in the sockets that are working. If both bulbs fail to light you know that that is the lamp that is the problem. If not try the other lamp as you may only need a single replacement lamp.